

# Quarterly Metrics Report FY26 Q2

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# Strategic Goal A: Improve participant retirement outcomes

Metric	Description	Target	Threshold	Prior Results & Status	2nd Quarter Results	Status
FERS Participation Rate	Percentage of FERS participants that contribute to the TSP	90.00%	85.00%	95.55% ●	96.19%	●
BRS Participation Rate	Percentage of active duty BRS participants who contribute to the TSP	90.00%	85.00%	93.89% ●	96.21%	●
FERS Full Matching Contribution Rate (Monthly)	Percentage of FERS participants deferring 5% or greater	80.00%	70.00%	88.43% ●	89.11%	●
BRS Full Matching Contribution Rate (Monthly)	Percentage of active duty BRS participants deferring 5% or greater	80.00%	70.00%	90.58% ●	91.54%	●
1 Year FERS Post-separation Retention	Percentage of participants that retain a balance with TSP one year after separation	64.00%	60.00%	69.14% ●	69.09%	●

## Strategic Goal B: Provide top tier defined contribution services to participants

Metric	Description	Target	Threshold	Prior Results & Status	2nd Quarter Results	Status
Participant Satisfaction - Interactions	Percentage of participants who report satisfaction with interactions across all channels	90.00%	90.00%	94.39% ●	94.29%	●

# Strategic Goal C: Function as a high-performing agency

Metric	Description	Target	Threshold	Prior Results & Status	2nd Quarter Results	Status
Schedule Compliance	Percentage of daily feeds from the Recordkeeper that are processed on time and without errors to meet the FRTIB OCFO Accounting schedule for Pre Notes	100%	100%	100% ●	100%	●
F, C, S, I Funds Investment	Number of days that daily investments for the F, C, S, I funds are not performed by 2 PM, Eastern Time	0 days	1 day	0 ●	0	●
G Fund Investment	Number of days that daily G Fund investment is not performed by 3 PM, Eastern Time	0 days	1 day	0 ●	0	●

# Questions

